

WHOLESALE RESELLER TERMS & CONDITIONS



Wholesale Reseller Qualifications and Benefits

Wholesale Reseller applicants must operate a licensed business, and must be holders of a valid state or locality tax license or permit and, where applicable, a US Federal Tax ID.

Becoming an approved Wholesale Reseller will enable you to purchase products from www.ByAnnie.com tax-free. Many of our products (including our patterns, ByAnnie's Soft and Stable™, Texture Magic™, and more) may also be purchased at a significant discount.

Establishing a Wholesale Reseller Account

Becoming a Wholesale Reseller is a **three step** process:

1. **Set up an account** at our website:
<http://www.byannie.com/accounts/register/>
2. Please print and **complete the [Wholesale Application](#)**. Fax or mail it to us.
3. **Be sure to include a copy of your vendor's license**. Compliance with sales tax law requires www.ByAnnie.com to have a photocopy of your vendor's license on file for our records.

You may fax the application and business license copy to us at 888-818-9920. Alternatively, you may mail a copy of your vendor's license to:

Annie Unrein
www.ByAnnie.com
P. O. Box 1003
St. George, UT 84771

Once submitted, your application for a wholesale reseller account will be placed on hold pending review by www.byannie.com. When we have verified and approved your information, we will electronically convert your website account to wholesale status, and you will be notified of this change via email. We will make every attempt to notify you within 24 hours.

Thereafter you will see wholesale prices for all qualifying products when you log in to the site. All other items will be available at standard retail pricing.

Ordering

Once you have established a wholeale account, orders can be placed conveniently on our website. Or, you may call or email your list of desired items to us and we will send you an invoice showing the total amount due.

Minimum Orders

We are happy to supply your business with our patterns, ByAnnie's Soft and Stable, Texture Magic, and other qualifying products. You may purchase in any quantity from www.byannie.com. There are no minimums.

Payment Terms

Our online shopping cart allows three methods of payment: PayPal, credit card, or by sending a check/money order.

If you prefer to place your order by phone, fax, or email, please send us your order. We will calculate your order and process your credit card payment manually. Please email or phone us if you have additional questions.

Shipping

Please double-check your order to ensure that you have provided the correct shipping address.

We ship via USPS, UPS, or FedEx. Shipping charges are calculated at checkout on our website.

We can also ship on your UPS or FedEx account. Please provide us that information when you place your order.

Most orders are shipped within two business days and should be received by you within five to seven business days. If we expect a delay, we will contact you via email.

Out of Stock

If any of the items on your order are out of stock, we will notify you within 48 hours.

Returns/Damage Claims

All sales are final with no returns, other than any product found to be defective. We will not be responsible for items returned without authorization. Items returned without an authorization number will not be refunded. If a package is damaged upon arrival, please report it to the carrier immediately.

Our Privacy Policy

At www.ByAnnie.com we respect your privacy. We will not release your name, address, phone number, email address or any other information.

We use the information we collect about you only to process orders and communicate with you.

Contact Information:

Annie Unrein
www.ByAnnie.com
P. O. Box 1003
St. George, UT 84771

Email: annieu@infowest.com
Phone: 435-674-9816
Fax: 888-818-9920